

# **BUSINESS PROCESS REENGINEERING TO IMPROVE BUSINESS PROCESS & INFORMATION SYSTEM PLATFORM AT PT. TETRA PAK STAINLESS EQUIPMENT**

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## ***ABSTRACT***

*PT Tetra Pak Stainless Equipment (TPSE) is a part of Tetra Pak global company which the business process and the system were still local. Besides it had not been aligned with the global, TPSE is also demanded by competitive market. Improvement project was raised and implemented to answer above situation and condition. The project was based on Business Process Reengineering (BPR) framework that involved three components (Process, People, Tools/ Technology) plus new component as the 'seat' of Project Management that represents in some teams: global process team, global information management team and site team. These three components result Performance. The project was called as Improvement of Process Alignment & Information System Platform (PrISP). This BPR is a huge project that needs full commitment from all stakeholders. By having full commitment assertively, big improvement would be happened. The improvement was reflected from the result of post go-live and data collection (questionnaire and interview) that is accepted by all the stakeholders with high self-development interest for most of the employees but less interest in the performance.*

*Keyword: TPSE, BPR, PrISP, business process, information system*